COUNTY OF LOS ANGELES ❖ DEPARTMENT OF HEALTH SERVICES
EMERGENCY MEDICAL SERVICES AGENCY

NOTICE OF VIOLATION - OPERATIONAL

Title 7 Business Licenses – Chapter 7.16 Ambulances O-001

Inspection/Incident Date:	Incident Location:			
Operator Name:	CHP No.	Unit No.	VIN No.	
Operator Address:		City:		Zip:
Enforcement Officer:				

A NOTICE OF VIOLATION IS BEING IMPOSED ON THE OPERATOR PURSUANT TO THE FOLLOWING:

	CODE SECTION	OPERATIONAL VIOLATIONS CATEGORY I
☐	7.16.040	Failure to ensure that an ambulance vehicle carries an original or copy of a current California Department of Motor Vehicles Registration, current insurance identification card, current County business license or temporary authorization, most recent California Highway Patrol (CHP) inspection report and/or current CHP ambulance identification certificate and documentation of current information. Company shall provide documentation of current information to the EMS Agency by 5:00 PM of the next County business day.
		OPERATIONAL VIOLATIONS CATEGORY II
☐	7.16.040	Using an unlicensed vehicle to pick up, or attempt to pick up, a patient in Los Angeles County.
☐	7.16.225 Prehospital Care Manual Ref. Nos. 703, 706, 710, 712, 713	Failure to maintain proper and sufficient medical equipment and medical supplies appropriate for the level of patient care provided by the licensed ambulance operator on an ambulance vehicle which is currently in operation. *Refer to the appropriate policy in the Prehospital Care Manual for medical equipment/supplies that are essential to patient care and must be on the ambulance at all times in order for the vehicle to remain in service.*
		OPERATIONAL VIOLATIONS[1] CATEGORY III
☐	7.16.140B 7.16.160,A, 4 Title 22 §100062	Authorizing a person (driver or attendant) without a valid EMT certification to pick up or attempt to pick up a patient in Los Angeles County.
☐	7.16.140, A 7.16.160, A, 2- 3	Authorizing an individual (driver only) to drive an ambulance vehicle without a valid California Department of Motor Vehicles Ambulance Driver's License and/or California Medical Examination card (DL-51).
☐	7.16.100, A, 1	Failure to dispatch an ambulance within a reasonable time in response to an emergency call from a public agency or authorized emergency transportation operator for that geographical area, unless such entity is immediately advised of a delay in responding to a call.
☐	7.16.100, A, 2	Fail, neglect, or refuse to disclose to any entity requesting an emergency response that an ambulance is not available, if indeed an ambulance or appropriate staffing therefore is not then available.
☐	7.16.100, 3 Title 13, §1105 (c)	Failure to ensure that personnel provide transportation of a patient to the most accessible and appropriate medical facility in accordance with state law and the applicable Los Angeles County Prehospital Care policies or procedures.
☐	7.16.100, A, 5	Dispatching a call as a Code 3 or emergent transport (use of red lights and siren) for response to calls received as non-emergencies.
☐	7.16.170	Failure to provide both an ambulance driver and attendant during the transport of any patient.
☐	Title 13, §1101.3	Failure to ensure that an ambulance attendant occupies the patient compartment of an ambulance during transport of a patient.
☐	7.16.100, 10 Ref. No. 808 Ref. No. 517	Failure of an ambulance operator to refer a request for ambulance transportation to the 911 jurisdictional provider when the patient's complaint/initial presentation meets any of the criteria specified in the Prehospital Care Manual, Reference No. 808, Section I, and such patient has not been evaluated and stabilized, to the best extent possible, by a physician in a health facility.

Please Note: When applicable, violations will also be referred to other appropriate regulatory agencies for follow up.

Received by_____ _____

(Print name and title) (Signature and date)

A follow up letter with additional instructions will be provided. The contact for a Notice of Violation is Ambulance Licensing at 562-347-1500.

Original: EMS Agency